



Warranty Information

Serene warrants its outdoor kitchens to the original purchaser. This warranty is not transferable. This warranty does not apply in the case of normal wear and tear, accidental misuse, abuse, or negligence, product modification, improper storage, or improper installation. This warranty is expressly limited to repair or replacement of the defective part at the discretion of Serene, and does not include expenses incurred in the removal, shipment or installation for removal or replacement.

The warranty period begins after an order is shipped (FOB Serene), not from the installation date. This warranty applies only to cabinets purchased through Serene or an authorized contractor. This warranty is in lieu of all other implied or expressed warranties. Shipping damage needs to be reported within 15 days of receiving the product to initiate a claim with the shipper.

The welded tube frame structure is guaranteed for the life of the product.

Serene's powder coated finishes are made to withstand weather, sunlight, and harsh conditions. Serene warrants the original purchaser that its finishes are free from manufacturing defects and workmanship fully for 5 years. All samples are not exact matches to the finished product.

The zinc coated steel drawer slides and hinges were chosen for strength and durability with use. They have been treated to withstand the elements, but their warranty is limited to one (1) year. Replacements are available if necessary. Serene also has a stainless steel upgraded option that has a five (5) year warranty. If you would like this upgrade, please mention it to your Serene project manager.

Serene reserves the right to make changes in design, construction materials and prices as conditions require and as improvements are developed, without obligation to incorporate such changes in cabinetry or related products previously manufactured by Serene.

All implied warranties, including the warranties of merchantability and of fitness for a particular purpose, are limited in duration to the period of the express warranty stated above. In no event shall Serene be liable for incidental or consequential damage.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to some purchasers.

Claims – all claims for defective cabinets or related products must be submitted to Serene in writing to hello@serenecabinetry.com and must specify the defects alleged to be present. Serene will, at its discretion, either repair or replace any defective cabinets or related products.

Aluminum and Stainless Steel surfaces can be scratched and/or dented during normal use or installation. These marks are not covered as defective material or workmanship. All complaints about defective surface finishes must be inspected by an authorized representative of Serene prior to installation. Serene will not be responsible for any expense involved in removing or reinstalling cabinetry with a defective finish. Serene reserves the option of either approving field repair or returning the cabinetry or component to the factory for correction. If a field repair is possible, an accurate estimate of the cost must be obtained. No action can be taken without Serene's authorization.